NAZARBAYEV UNIVERSITY LIBRARY

Library Orientation

2017
Welcome to NU Library!
By the end of the orientation, the students should be able to:

- Understand information about basic library policies and services.
- Identify library tools and resources which are essential, reliable and relevant for their research.
- Recognize e-resources including online library databases, online journals, and e-books specific for their use.
- Demonstrate how to search using the library portal and online catalog.
- Learn the basics of citation and crediting sources.
Nazarbayev University Library and IT Services

Vision

Professional service organization possessing great experience, human resources and material-technical provision, rendering a range of qualitative services in the area of information systems and technologies development, as well as library-information support of research, educational and medical institutions.

Mission

Create, maintain and develop modern information-technological infrastructure of Nazarbayev University and its organizations, corresponding to the latest achievements in the field of information-communication technologies and information activity development, as well as model library of Nazarbayev University in accordance with international standards for university libraries with respect to various information, administrative, academic and research needs of the University users - students, faculty, researches, administrative and medical staff.
## Service Hours
**Regular Semester**

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday – Friday</td>
<td>8:30 AM – 9:45 PM</td>
</tr>
<tr>
<td>Saturday – Sunday</td>
<td>11:00 AM – 7:45 PM</td>
</tr>
</tbody>
</table>

**School of Medicine** *(Starting December 2, 2017)*

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>Monday – Friday</td>
<td>8:30 AM – 9:45 PM</td>
</tr>
<tr>
<td>Saturday – Sunday</td>
<td>11:00 AM – 7:45 PM</td>
</tr>
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</table>

**Final Exams** *(November 14 - December 8, 2017)*

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>Monday – Friday</td>
<td>8:30 AM – 12:00 AM</td>
</tr>
<tr>
<td>Saturday – Sunday</td>
<td>11:00 AM – 7:45 PM</td>
</tr>
</tbody>
</table>
The Library consists of four floors:

1st Floor:
- Cloak area
- Self-check-in for Books
- Computer Lab/Lecture Hall

2nd Floor:
- Circulation Counter (Patrons Services)
- Reference Desk, Lecture Room
- Bloomberg and Paragraph Terminals

3rd Floor:
- Circulation Counter
- Reference Area
- Microfiche, Periodicals, AV Materials (CD, DVD, Audiobooks), Board Games and Group Study Area

4th Floor:
- Balcony / Reading Area
- Administration, Acquisition, E-Resources Management, Cataloging, Digital Services, IT Services

Notes: Scanners, Self check-in/out terminals and Photocopiers/Printers are available in the 1st, 2nd and 3rd Floors; E-readers are available in the 2nd Floor.
LIBRARY RESOURCES & SERVICES
COLLECTIONS

Books
Periodicals
Microfiche
E-Books and Audiobooks
AV Materials
Online Databases
Board Games
Maps (for purchase)
Borrow and Renew
You can borrow a total of 5 items. Items past the due date cannot be renewed and must be returned.

<table>
<thead>
<tr>
<th>Item</th>
<th>Borrow Time</th>
<th>Number of Renewals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Book</td>
<td>2 Weeks</td>
<td>3 - with My Account or at the Front Desk</td>
</tr>
<tr>
<td>CD/DVD</td>
<td>3 Days</td>
<td>Renew at the Front Desk</td>
</tr>
<tr>
<td>Magazine</td>
<td>3 Days</td>
<td>Renew at the Front Desk</td>
</tr>
<tr>
<td>Audiobooks</td>
<td>3 Days</td>
<td>Renew at the Front Desk</td>
</tr>
<tr>
<td>E-Readers (Prestigio and Jet book)</td>
<td>2 Weeks</td>
<td>Renew at the Front Desk pending availability</td>
</tr>
<tr>
<td>CD Players</td>
<td>2 Weeks</td>
<td>Renew at the Front Desk</td>
</tr>
</tbody>
</table>

Note: Your duty is to return library materials on time.
Textbooks

- Only includes books in your package.
- You may borrow for 1 semester.
- Return at the end of the semester.

Room-Use (Library Use) Only

- Microfiche.
- Latest issue of a magazine.
- Reference materials.
- Maps.
- Other items marked for room-use only.
LIBRARY SERVICES

➢ Ask A Librarian

- Reference Desk
  2nd floor | Mon - Fri: 11am - 8pm

- Email Us at reference@nu.edu.kz

- Find your Librarian
  Visit Us on the 3rd floor

- Make an Appointment
  or

- Call Us

Skype ID: library.university
Darya Zvonareva
Email Me
Contact:
Block 5, Floor 3
+7 (7172) 70 56 41
Subjects:
School of Engineering

Carlene Groen
Email Me
Contact:
Block 5, Floor 3
+7 (7172) 70 52 03
Subjects:
School of Science and Technology

Reysa Alenzuela
Email Me
Contact:
Block 5, Floor 3
+7 (7172) 70 58 45
Subjects:
Graduate School of Education
General Guidelines:
* Appointments must be made 24 hours in advance.
* Cancellations should be made at least two hours in advance.
Suggest a purchase - https://nukz.au1.qualtrics.com/jfe/form/SV_bNTrImrBF1dBznv
Research Guides

Discover Library Resources and Services

Subject Librarians
Research help and training is conducted by Subject Librarians who are knowledgeable in the specific resources of your School or Research Center. Contact a Librarian Now!

Your Friendly Subject Librarians

- Carlene Groen
- Joseph Yap
- Darya Zvonareva
- Reysa Alenzuela

A-Z Database List
All Databases subscribed by the Library
Equipment

Computers are located at the 2nd and 3rd floor computer commons.

Printers, Photocopiers and Scanners are located on 1st, 2nd, and 3rd floors.

Available assistive technologies
• Computer with JAWS - screen-reader
• OpenBook 9.0 - e-text converter and reader
• Braille Translator - Duxbury
• Braille printer - Everest V4
• Braille display - Focus Blue
• Video Magnifier - HIMS

The computer, braille printer, and braille display are located in the 3rd floor reading room. To access the work station, talk to a librarian at the service counter. The magnifier is located on the 2nd floor.
FINDING SOURCES
Types of Sources

**Primary Sources** are immediate, first-hand accounts of a topic, from people who had a direct connection with it.

Primary sources can include:

- Texts of laws and other original documents.
- Newspaper reports, by reporters who witnessed an event or who quote people who did.
- Speeches, diaries, letters and interviews - what the people involved said or wrote.
- Original research.
- Datasets, survey data, such as census or economic statistics.
- Photographs, video, or audio that capture an event.

https://umb.libguides.com/PrimarySources/secondary
**Secondary Sources** are one step removed from primary sources, though they often quote or otherwise use primary sources. They can cover the same topic, but add a layer of interpretation and analysis.

Secondary sources can include:

- Most books about a topic.
- Analysis or interpretation of data.
- Scholarly or other articles about a topic, especially by people not directly involved.
- Documentaries (though they often include photos or video portions that can be considered primary sources).
Online Public Access Catalog
(https://library.nu.edu.kz/wps/myportal)
When searching you may apply the Boolean Logic

- **AND**
- **OR**
- **NOT**

Use NOT in a search to:
- exclude words from your search
- narrow your search, telling the database to ignore concepts that may be implied by your search terms

example: cloning NOT sheep

https://libguides.mit.edu/c.php?g=175963&p=1158594
Call number
<table>
<thead>
<tr>
<th>Title</th>
<th>Call number</th>
<th>Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Critical readings on North and South Korea, Vol. 3</td>
<td>D6632.C75</td>
<td>1 avail.</td>
</tr>
<tr>
<td>The party system formation in Kazakhstan between formal and</td>
<td></td>
<td></td>
</tr>
<tr>
<td>informational politics</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Focus, drawing &amp;</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fascism in Spain, 1925-1977</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The handbook of political change in Eastern Europe</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The Bolsheviks and the national question, 1917-23</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Click this!
Headline News, Science Views

David Jarmul, Editor; Foreword by Frank Press, President, National Academy of Sciences; National Research Council
This PDF is available from the National Academies Press at: http://www.nap.edu/catalog/1575.html

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- Purchase printed books and selected PDF files

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What to do when you encounter this?

You need to be logged into your account to access the e-books in the online catalog.
My Account

Log into your Library account to:

Benefits:

Access online articles, journals, and databases from off-campus.

View and renew items you have checked out and when they are due.

View the ebook collection from the online catalog.
BOOK LOCATION at NU LIBRARY

2nd FLOOR
A -- GENERAL WORKS
B -- PHILOSOPHY. PSYCHOLOGY. RELIGION
C -- AUXILIARY SCIENCES OF HISTORY
H -- SOCIAL SCIENCES
J -- POLITICAL SCIENCE
K -- LAW
L -- EDUCATION
Q -- SCIENCE
U -- MILITARY SCIENCE
V -- NAVAL SCIENCE
Z -- BIBLIOGRAPHY.
LIBRARY SCIENCE.
INFORMATION RESOURCES (GENERAL)

3rd FLOOR
D -- WORLD HISTORY AND
HISTORY OF EUROPE, ASIA,
AFRICA, AUSTRALIA, NEW
ZEALAND, ETC.
E -- HISTORY OF THE AMERICAS
F -- HISTORY OF THE AMERICAS
G -- GEOGRAPHY.
ANTHROPOLOGY. RECREATION
M -- MUSIC AND BOOKS ON
MUSIC
N -- FINE ARTS
P -- LANGUAGE AND LITERATURE
R -- MEDICINE (GENERAL) *
S -- AGRICULTURE
T -- TECHNOLOGY

Books are arranged on the shelves in the order: from LEFT to RIGHT from TOP to BOTTOM

* The books transferred to NUSOM, 41 Kerei - Zhanibek Khandar str., Astana Z05K4F4
Let's say you want to borrow this book. Find and get the book from the shelf.

Go to the nearest self-check out terminal or at the circulation counter. You will be given two weeks to borrow the book.
You will receive an email informing that you need to return the book before the due date.

Dear JOSEPH YAP

This is to remind you that the following book(s) are due tomorrow, 17.11.2017:

<table>
<thead>
<tr>
<th>Type of publication</th>
<th>Date of issue</th>
<th>Date of return</th>
<th>Author</th>
<th>Title</th>
<th>Barcode</th>
</tr>
</thead>
<tbody>
<tr>
<td>книга (book)</td>
<td>03.11.2017</td>
<td>17.11.2017</td>
<td>Buchanen, Heidi E.</td>
<td>The one-shot library instruction survival guide</td>
<td>210000184283</td>
</tr>
</tbody>
</table>

We ask that you remember to return or renew all materials in a timely manner.

Kind regards,
NU Library Staff

Курметті JOSEPH YAP

Осы хат арқылы сизге көрген, 17.11.2017 айынын қалған нұсқаларыңызды қайтару үшін кеңенің кайтару мерекеңді ұсына аласыздар.

<table>
<thead>
<tr>
<th>Басылық түрі</th>
<th>Берілген ұсыныс</th>
<th>Қайтару ұсыныс</th>
<th>Авторсы</th>
<th>Атуысы</th>
<th>Штрих-коды</th>
</tr>
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</table>

Kind regards,
NU Library Staff

Уважаемый/ая JOSEPH YAP

Настоящим напоминаем Вам о том, что завтра 17.11.2017 наступит срок возврата.
To renew, log into your My Account and click the renew button.
After clicking the renew button, your new return date will automatically adjust for another two weeks.
Reminders when searching:

- Identify keywords: major concepts of your topic
- Do a quick database search
- Identify synonyms
- Sometimes, it may require you to do a background research
Phrases
If you want to search for a multi-word phrase, use quotation marks around the words to get results that use the words in exactly that order. For example, search “human rights” instead of human AND rights.

Truncation
To make sure you get all variations of a word, use the truncation symbol. In most databases, this symbol is an asterisk *. For instance, the search term prepar* will find the words prepare, prepared, prepares, preparing, and preparation. Try laugh* and econom*

Subject terms
Searching with a human-chosen subject term can be much better than relying on a mechanical word search. Electronic databases generally include pre-assigned subject terms for each article.

Wild card
A wild card symbol replaces a single letter - useful to retrieve alternative spellings and simple plurals eg wom?n will find woman or women. Try ne?t
ACTIVITY - https://library.nu.edu.kz/wps/portal
Using the advanced search and the keywords **politics and Kazakhstan**:

1. How many search results did you retrieve?

2. How many books are available for the entry entitled, “Kazakhstan in the making: legitimacy, symbols, and social changes?”

3. The call number of this book (from Q2) indicates that the subject came from which LCC class?

4. Go back to the search bar and change the Boolean operator from AND to NOT, click search, how many results did you get?

5. On the left side of the menu, change “All catalogs” to “e-Books”, it should display all the e-Books in the collection. How many results did you get?

6. From the retrieved results, how many pages do this e-book have “Institutions and Ethnic Politics in Africa”?
E-Resources / Articles
Nazarbayev University Library resources

Username: joseph.yap
Password: 

Login

Please login to your NU account before accessing online articles, journals, and databases.

Having trouble? Ask a Librarian

Онлайн макалалар, журналдар мен библиотека базаларының жеткизбетинен бірнеше, NU есепти жазығының мәркізі.

Кызметтер болса, Кітапхананы құрақ келмей.

Пожалуйста, войдите в свою учетную запись NU, прежде чем получить доступ к онлайн статьям, журналам и базам данных.

Возникли проблемы? Спросите у библиотекаря
A-Z Databases
Find the best library databases for your research.

176 Databases found

A

Academic Search Premier
Academic Search Premier provides full text for nearly 4,700 publications, including more than 5,600 peer-reviewed journals. PDF backfiles to 1975 or further are available for over one hundred journals, and searchable references are provided for more than 1,000 titles. Searchable together with other Ciscolink databases.

Access medicine
AccessMedicine from McGraw-Hill Medical is a comprehensive online medical resource that provides a complete spectrum of knowledge from the best minds in medicine, with essential information accessible anywhere. Authoritative, trusted, and continuously updated with optimized content for any mobile device. AccessMedicine is guided by a prestigious Advisory Board that includes those of the medical field's top academic experts.

Access World News Research Collection (2 October - 3 November)
The most comprehensive collection of full-text newspapers globally, Access World News Research Collection provides intensive coverage at every level—international, national, regional, state and local. With over 5,000 sources from over 120 countries, this resource allows users to conduct research about topics in politics, tourism, economy, environment, technology, industrial developments, among a variety of different subjects. Searchable by keyword, publication date, title or date, this full-text collection suits the needs of a variety of institutions looking for both current news and archived content.

ACL Anthology
40,000 full text articles on computational linguistics and natural language processing in the open access database. Browse for articles and find conference proceedings.

Chat with a Librarian

Name

Department

User

Start Chat

Popular Databases

Clinical Key
Clinical Key is a clinical search engine that supports clinical decisions by making it easier to find and apply relevant knowledge. Clinical Key then delivers better care by delivering fast, concise answers when every second counts, and deep access to evidence whenever, wherever you need it.

IEEE Xplorer Digital Library
You may also check online journal titles by browsing the title of the journal using the AZ list.
eBOOKS

EBSCOhost ebooks
A collection of multidisciplinary ebooks from a number of academic publishers. Can be searched simultaneously with other EBSCOhost databases.

Elsevier eBooks
Get inspired by the in-depth, trustworthy knowledge that comes from Elsevier eBooks. Delivered on the full-text ScienceDirect platform, students, teachers and researchers can quickly find the information they need in key subject areas. Titles purchased by NU Library are expanding.

Ebrary - Academic Complete
This is a multidisciplinary databases with full-text books. You can't download books, but you can read and copy selected passages into Word document. If you create an account, you can also create your personalized bookshelf in order to organize books that you read frequently, highlight, and create notes.

Springer eBooks
Books from Springer are an unparalleled resource for scientific research. The Springer eBook collection delivers complete access to the largest single publisher collection of scientific, technical and medical publications (STM) available today. NU Library provides access to more than 1500 titles.
Databases

The Library has many specialized databases to help you publish, communicate, and fund your research:

- **Dissertations and Theses in Full Text**
  ProQuest Dissertations and Theses is a comprehensive collection of dissertations and theses and the official digital dissertations archive for the Library of Congress. It includes 1.7 million searchable citations and 1.2 million full-text dissertations available for download in PDF format. The database offers full text for most dissertations added since 1997 and strong retrospective full-text coverage for older graduate works. Searchable together with other ProQuest databases. For advanced students and professors in any area.

- **NU Repository**
  Nazarbayev University Repository is an institutional electronic archive for long-term storage, accumulation and provision of long-term and reliable open access to scientific research results and intellectual products of the academic community of Nazarbayev University associated with them.

- **PubMed Journals and Congresses**
  PubMed’s Journals & Congresses is the most complete and up-to-date web-based repository of medical journal and congress information on the market. With more than 6,500 unique records, you’ll have immediate access to data like the Thompson Scientific, Inc. Journal Citation Reports Impact Factors; submission guidelines, abstract deadlines, contacts, time to publication, and 80 additional fields of information.

- **Pure**
  Pure is the University’s web-based Research Information System, bringing together key information on research at Nazarbayev University.

- **Scival**
  Elsevier’s Scival offers quick, easy access to the research performance of 4,600 research institutions and 220 countries worldwide. A ready-to-use solution with unparalleled power and flexibility, Scival enables you to navigate the world of research and devise an optimal plan to drive and analyze your performance. Scival allows you to view and compare any desired research entities such as institutions, countries, self-defined research topics and researcher groups.

- **Scival Funding**
  Scival Funding helps researchers, administrators and research development professionals find new funding opportunities. In addition, by reviewing award history you can gain awareness of new sponsors that match your research interests along with details of investigators who have successfully won grants in the past. Scival Funding comprehensively covers grants from Australia, Canada, European Commission, India, Ireland, New Zealand, Singapore, South Africa, the United Kingdom and the United States.

- **Scopus**
  Scopus, the largest abstract and citation database of peer-reviewed literature, features smart tools to track, analyze and visualize research. Scopus delivers the most comprehensive overview of the world’s research output in the fields of science, technology, medicine, social sciences and arts and humanities. As research becomes increasingly global, interdisciplinary and collaborative, you can make sure that critical research from around the world is not missed.

- **Web of Science**
  (Kazakhstan national license) Web of Science is a database for scientific literature, while Web of Knowledge is a research and citation database that lets you search, track, measure and collaborate in the sciences, social sciences, and humanities.
The CRAAP Test

From: Evaluating Information – Applying the CRAAP Test Meriam Library, California State University, Chico (2010).

https://www.csuchico.edu/lins/handouts/eval_websites

Evaluation Criteria

Currency: The timeliness of the information.
- When was the information published or posted?
- Has the information been revised or updated?
- Does your topic require current information, or will older sources work as well?
- Are the links functional?

Relevance: The importance of the information for your needs.
- Does the information relate to your topic or answer your question?
- Who is the intended audience?
- Is the information at an appropriate level (i.e. not too elementary or advanced for your needs)?
- Have you looked at a variety of sources before determining this is one you will use?
- Would you be comfortable citing this source in your research paper?

Authority: The source of the information.
- Who is the author/publisher/source/sponsor?
- What are the author's credentials or organizational affiliations?
- Is the author qualified to write on the topic?
- Is there contact information, such as a publisher or email address?
- Does the URL reveal anything about the author or source?
  example: .com .edu .gov .org .net

Accuracy: The reliability, truthfulness and correctness of the content.
- Where does the information come from?
- Is the information supported by evidence?
- Has the information been reviewed or refereed?
- Can you verify any of the information in another source or from personal knowledge?
- Does the language or tone seem unbiased and free of emotion?
- Are there spelling, grammar or typographical errors?

Purpose: The reason the information exists.
- What is the purpose of the information? Is it to inform, teach, sell, entertain or persuade?
- Do the authors/sponsors make their intentions or purpose clear?
- Is the information fact, opinion or propaganda?
- Does the point of view appear objective and impartial?
- Are there political, ideological, cultural, religious, institutional or personal biases?
Citations

Why citing is important

It's important to cite sources you used in your research for several reasons:

• To show your reader you've done proper research by listing sources you used to get your information.

• To be a responsible scholar by giving credit to other researchers and acknowledging their ideas.

• To avoid plagiarism by quoting words and ideas used by other authors.

• To allow your reader to track down the sources you used by citing them accurately in your paper by way of footnotes, a bibliography or reference list.

http://nu.kz.libguides.com/main/citation
In-text citation (sample)

One author: (Field, 2005)

Two authors: (Gass & Varonis, 1984)

Three to five authors:
First citation: (Tremblay, Richer, Lachance, & Cote, 2010)
Subsequent citations: (Tremblay et al., 2010)
Six or more authors: (Norris-Shortle et al., 2006)
Print book:

Book by a group author:

Article or chapter within an edited book:

Translation:

Electronic book:

Entry in an online reference work:

E-Reader book (such as Kindle):

Dictionary entry:

http://guides.libraries.psu.edu/apaquickguide/books
Article in a monthly magazine:

Article in an online magazine:

Article in a weekly magazine:

Article in a daily newspaper:

Article in a scholarly journal with DOI:

Book Review:
APA Style: Social Networking Sites (Facebook, LinkedIn, Google+)

Citing a Post from a Personal Account

Username. (Year, Month, Day posted). First several words of post... [Social Networking Site Update]. Retrieved Month Day, Year, from URL.

Mark Zuckerberg (2017 January 27). Over the past six years. My great grandparents came from Germany, Austria... [Facebook Update]. Retrieved February 1, 2017 from https://www.facebook.com/zuck/posts/10103468278231481

Citing a Post from a Page

Username or Group Name. (Year, Month, Day posted). First several words of post... [Social Networking Site Update]. Retrieved Month Day, Year, from URL.


Citing a Tweet from a Microblogging Site

@handle. (Year, month day posted). Full text of tweet. [Twitter post]. Retrieved from URL.

@ibechilbro. (2013, April 18). Root beer floats are in honor of National Library Week, and we'll be handing them out from 2-20-4:30 this afternoon. [Twitter post]. Retrieved from http://twitter.com/ibechilbro/status/3651151365

Note: Only publicly viewable information from any social networking site can be used and cited. Private or personal information like chat or direct message is not considered appropriate.

APA Style: Video, Image and Audio Sites

Online Photo- sharing (Instagram, Pinterest, Snapchat)

Handle. (Year, month day posted). First several words of Instagram post (if any)... [Instagram post]. Retrieved from URL.

ibechilbro. (2013, April 18). Root beer floats are in honor of National Library Week... [Instagram post]. Retrieved from https://instagram.com/p/5pjGw4TH6/

Online Video- sharing (Youtube, Vimeo)

Lastname, Firstname [or single username]. (Year, month day posted). Title of YouTube Video. [Video file]. Retrieved from URL.


Online Audio- Sharing (Spotify, Soundcloud)

Lastname, Firstname [or single username]. (Year, month day posted). Title of audio track. [Audio file]. Retrieved from URL.


References:


http://nu.kz.libguides.com/c.php?g=605939&p=4333746
Here’s another link to help you in your APA citation

Citation Styles and Tools: Citation Software

Citation Software

Manage your citations with these citation software tools. Never lose a citation and quickly create your reference list.

**zotero**
Zotero collects research in a single interface. Add journal articles from databases, news articles, or book from the Library catalog.

**Mendeley**
Use Mendeley to read and annotate, create citations, bibliographies, and collaborate with others. Add items such as books, articles, and PDF

**EndNote**
EndNote collects your resources into one place, auto-complete the citation, and bibliographic creation. Add many types of resources.

**Updated:** Nov 3, 2017 11:38 AM  |  **URL:** http://nu.kz.libguides.com/CitationStyle  |  **Print Page**

Library Homepage  |  Library Facebook  |  Contact Us
Social Media

Nazarbayev.University.Library

@NU_Library_NU
Dear Students,

Please take your time in answering the survey questions. This will help the Nazarbayev University Library better meet your information needs and identify the required instructional support you may need. The survey will take less than 5 minutes to complete. All responses will be treated confidential. We thank you in advance for participating in this survey.

Nazarbayev University Library

Name (optional)

Which school will you enter?
Questions?

Joseph M. Yap
Expert-Manager, Reference Department
Subject Librarian for Center for Preparatory Studies
Nazarbayev University Library

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